



CREDIT UNION PROTECTION
2008 Risk Management Webinar Series

You're invited...to gain insight from the industry leaders on key risk topics.

Participate in **CUNA Mutual's 2008 Risk Management Webinar Series**, developed exclusively for Credit Union Bond policyholders. These complimentary Webinars are designed to provide decision-makers and staff with key insights and best practices that will help your credit union programs and functions run smoothly and successfully.

How to Register!

Each Webinar topic within the Series has multiple sessions to choose from. Registration opens approximately 45 days prior to the session. To register, simply:

Go to www.cunamutual.com/2008RiskManagementWebinars

Since the Webinar Series is only available to current Credit Union Bond policyholders, access to Webinar registration requires a UserID and Password. If you don't have a UserID and Password, but are a Credit Union Bond policyholder, please go to www.cunamutual.com, click on "Welcome" and then select "New User Registration" from the navigation options.

After you've registered, you'll receive immediate confirmation when signing up. In addition, you will be sent additional registration information and support materials as the Webinar dates draw closer. If you have questions, please contact the CU Protection Response Center at **1-800-637-2676**.

① Lender Liability Lawsuits – An evolving exposure

January 9 and 23
 10:00 a.m. and 2:00 p.m. Central Time

Borrowers can and do take lenders to court for failing to act in good faith and deal fairly, even when lenders adhere to the letter of the contract. Learn about these evolving risks and how to guard your credit union against "lender liability" lawsuits.

② Disaster Preparedness – Prepare for the unexpected

March 12 and 26
 10:00 a.m. and 2:00 p.m. Central Time

Failure to properly plan for a disaster can not only negatively impact a credit union's operations in the short-term, but it could threaten the credit union's very existence. Disasters of all types can strike at any moment...be prepared for the unexpected.

③ The New Wave in Payments – Risks on the horizon

May 14 and 28
 10:00 a.m. and 2:00 p.m. Central Time

Futurists have spun predictions that momentum is building toward a 'cashless' society. But, it just may not be that far away. As payments shift from cash and traditional card forms to ACH, contactless payment cards/tokens, and even cell phones, there are potential drawbacks and risks.

④ Director Responsibilities – What every director should know

July 9 and 23
 1:00 p.m. and 6:00 p.m. Central Time

④ Credit Union Board Members attendance encouraged!
 The responsibilities of a credit union director are immense and growing more complex every day. Hear perspectives and experiences which may help you better serve your members and help you both perform your board duties and mitigate your personal liabilities.

⑤ Fiduciary Risk – A sleeping giant ready to awake?

July 9 and 23
 10:00 a.m. and 2:00 p.m. Central Time

While fiduciary liability is a concept that encompasses liability under ERISA, it is not limited to claims brought under ERISA. Learn what risks you and your employees assume in their capacity as a fiduciary, and hopefully let a sleeping giant lie.

⑥ Plastic Card Fraud Trends

September 10 and 24
 10:00 a.m. and 2:00 p.m. Central Time

Plastic card fraud is a lot like a rainstorm, an almost inevitable inconvenience with which we have had to cope with and pay for. Learn what's new in the area of plastic card fraud risks, loss controls, and best practices.

⑦ CUSOs – Controlling risk to drive reward

November 12
 10:00 a.m. and 2:00 p.m. Central Time

Some credit union leaders look at CUSOs through 'credit union glasses.' CUSOs are entrepreneurial, for-profit companies that have to remain nimble and take more risk. Understand and manage the risk, so you and your CUSO reap the rewards.



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